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SOUTHWEST PATENT SERVICES COMPANY
510 BERING DRIVE, SUITE 300
HOUSTON, TEXAS 77057
713.780.7799
713.780.0044 (FAX)

FACSIMILE TRANSMITTAL SHEET

TO:	FROM:
Refund Department	Dorothy Williams for Douglas W. Miller
COMPANY:	DATE:
USPTO	2/24/2004
FAX NUMBER:	TOTAL NO. OF PAGES INCLUDING COVER:
703.308.5077	3
PHONE NUMBER:	SENDER'S REFERENCE NUMBER:
	Attorney Docket No. 1999U024.D1.US
RE:	YOUR REFERENCE NUMBER:
USSN 10/026,171	

☐ URGENT ☐ FOR REVIEW ☐ PLEASE COMMENT ☐ PLEASE REPLY ☐ PLEASE RECYCLE

NOTES/COMMENTS:

Sir or Madam,

My boss's credit card was charged twice for a Response that we filed for the above subject Application Number on November 13, 2003.

His American Express card was charged \$86.00 twice on November 14, 2003 (as you can see on the attached copy of his credit card statement.

Please refund his credit card for \$86.00. His credit card number is 372710929091005 and expires on 9/06.

If you need further information, please do not hesitate to contact us.

Dorothy Williams
Dorothy Williams
Assistant to Douglas W. Miller

Adjustment date: 03/02/2004 SDIRETA1
11/17/2003 AWUNDAF1 00000016 10026171
01 FC:1201 -86.00 OP

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Refund Ref:
03/02/2004 0030014695

Credit Card Refund Total: \$86.00

02/17/2004 14:51

7137800044

SOUTHWEST PATENT SVS

PAGE 03

**Business Gold Card****OPEN**

SMALL BUSINESS NETWORK™

Prepared For
DOUGLAS W MILLER
SOUTHWEST PATENT SVSAccount Number
[REDACTED]Billing Date
12/02/03

Page 1 of 8



Previous Balance \$ 827.89	Payments/Credits \$ [REDACTED]	New Charges \$ 1,584.84	New Balance \$ 1,584.64
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Conf
10328
756

Please Pay By
12/17/03
Please refer to page 2
for important information
regarding your account

Terms - Payable in full on receipt of Statement.

To manage your Account, visit us online at open.americanexpress.com or call Customer Service at 1-800-492-3344.**Activity**

* Indicates posting date

New Activity for DOUGLAS W MILLER

Card 10001000000000000000

Date	Description	Amount
11/07/03	PHONE PAYMENT RECEIVED FROM YOU	
11/04/03	US PATENT TRADEMARK 703-305-4631 VA GOVERNMENT SERVICES	880.00
11/08/03	FOOD/BEVERAGE 7134475577 TX	
11/07/03	FOOD/BEVERAGE HOUSTON TX	
11/08/03	DELPHION INC DELPHION.COM IL COMPUTER NETWORK INFORM	06.00
11/11/03	OFFICE DEPOT INC HOUSTON TX OFFICE PROD. & SUPPLIES ENVELOPE #10, 24#, PLAIN, 100BK PAPER INKJET, OD, 24LB, 92 BRIGHT	22.61
11/11/03	FOOD/BEVERAGE HOUSTON TX	
11/12/03	FOOD/BEVERAGE HOUSTON TX	
	TIP	4.00
	TIP	1.00
11/14/03	US PATENT TRADEMARK 703-305-4631 VA GOVERNMENT SERVICES	85.00

* Please fold on the perforation below, detach and return with your payment.

Payment CouponAccount Number
[REDACTED]

Please Pay By:
12/17/03

Continued on Page 3

To Pay by Computer, visit
open.americanexpress.com. To Pay by Phone,
call 1-800-472-9287.

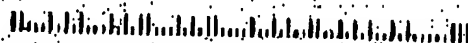
Please enter account
number on all checks and
correspondence.

Make check payable to
American Express.

Check here if address or
telephone number has
changed. Note changes on
reverse side.

Mail Payment to:

AMERICAN EXPRESS
P.O. BOX 650448
DALLAS, TX 75265-0448



0000372710429051005 000158464000158464 02HH

02/17/2004 14:51 7137800044

SOUTHWEST PATENT SVS

PAGE B4


 Paying For
 DOUGLAS W MILLER
 SOUTHWEST PATENT SVS

 Account Number
 XXXX-XXXX-51005

 Closing Date
 12/02/03

Page 3 of 8

New Activity Continued

		Amount
11/14/03	US PATENT TRADEMARK 703-305-4631 VA GOVERNMENT SERVICES	86.00
11/15/03	FOOD/BEVERAGE FOOD/BEV 16.30 WAITER 2.75	
11/19/03	INTELL PROPERTY OWNE 2024662398 DC MEMBERSHIP FEES/ACC	250.00
11/20/03	COMMUNICATION SERVICES LONG DISTANCE	
11/20/03	RESTAURANT FOOD 17.05 TIP 3.00	
11/24/03	FOOD/BEVERAGE	
11/28/03	KONKO'S INC. 211D Houston TX 77056	1.00
Total of New Activity		New Charges Payments/Credits